



Accessibility Conformance Report - International edition

(Based on VPAT® Version 2.5Rev)

Company: memoQ Translation Technologies Ltd.

Name of product/version: memoQ termFinder

Report date: August 28, 2026.

Product description: The memoQ termFinder is a simple, web-based tool that helps users search glossaries and term bases for existing terms and suggest new ones.

Contact information: accessibilityteam@memoq.com

The product is a web application (SaaS) and is therefore evaluated under the Web category. This report focuses on the accessibility compliance of the web interface and in-browser functionality.

Notes: memoQ provides a public accessibility statement describing our ongoing efforts, current accessibility status, known limitations, and continuous improvement commitments.

You can read it here: [memoQ accessibility statement](#)

Evaluation methods used:

We checked accessibility using **Axe DevTools**, **Google Lighthouse**, and manual testing with keyboard and screen readers (**JAWS**, **NVDA**, and **VoiceOver**) in all major browsers. All testing followed memoQ's accessibility review process, which is based on the WCAG 2.2 Level AA standards.

Applicable standards and guidelines: [WCAG 2.2 AA, EN 301 549, Section 508](#)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A 2.0, 2.1, and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web)	Supports	All meaningful icons, images, and controls include descriptive alt text or ARIA labels . Decorative graphics are marked as decorative or implemented as CSS background images.

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.1 Audio-only and Video-only (Prerecorded) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio or video content included.
<u>1.2.2 Captions (Prerecorded) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Not applicable	No audio or video content included.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio or video content included.
<u>1.3.1 Info and Relationships (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Information and relationships are conveyed through semantic HTML and ARIA where necessary. Headings, form fields, and tables use appropriate structural elements.

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.2 Meaningful Sequence (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Content is presented in a logical reading and navigation order that matches the visual layout. The sequence of interactive elements is programmatically determined.
<u>1.3.3 Sensory Characteristics (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Most content follows a logical reading and navigation order; minor focus and sequence refinements are planned for future updates.
<u>1.4.1 Use of Color (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software)	Supports	Color is not used as the sole means of conveying information, indicating actions, or distinguishing elements. Statuses and alerts include icons or text labels in addition to color.

Criteria	Conformance Level	Remarks and Explanations
11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.2 Audio Control (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	No audio content included.
<u>2.1.1 Keyboard (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	All interactive elements are operable using a keyboard without requiring specific timing. Tab order and focus management follow logical navigation.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.1.2 No Keyboard Trap (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All interactive components, dialogs, and modals can be navigated and exited using a keyboard without trapping the focus.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product does not use single-character keyboard shortcuts; all shortcuts require modifier keys or are context-dependent.
<u>2.2.1 Timing Adjustable (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software)	Not applicable	The product does not include time-based activities that require user interaction within a set time limit.

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
<u>2.2.2 Pause, Stop, Hide (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The product does not contain unnecessary moving or blinking content.
<u>2.3.1 Three Flashes or Below Threshold (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Supports	The product does not contain flashing or blinking content that could cause seizures or physical reactions. No elements flash more than three times per second.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>2.4.1 Bypass Blocks (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Partially supports	Landmark regions and headings support navigation.
<u>2.4.2 Page Titled (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) – Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Each page has a unique, descriptive title that identifies its purpose and location within the application.
<u>2.4.3 Focus Order (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document)	Partially supports	Focus order generally follows a logical sequence; minor improvements to focus return behavior are planned for modal components.

Criteria	Conformance Level	Remarks and Explanations
11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.4 Link Purpose (In Context) (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All links and interactive elements have clear, descriptive text that identifies their purpose, either on their own or through surrounding context.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product includes pointer-based interactions but does not require multi-pointer or path-based gestures. All functions can be performed with a single pointer or keyboard.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Actions are triggered on pointer release (click), allowing users to abort or avoid accidental activation. No functionality depends on press-and-hold or down-event activation.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The accessible names of controls match their visible labels. Screen readers announce the same text users see on buttons and interactive elements.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	The product does not rely on device motion or gestures for any functionality. All features are operated using standard pointer or keyboard input.

Criteria	Conformance Level	Remarks and Explanations
<u>3.1.1 Language of Page (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The default human language of the page is programmatically identified using the lang attribute on the HTML element.
<u>3.2.1 On Focus (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Elements receiving focus do not trigger unexpected changes of context. Actions occur only upon explicit user activation.
<u>3.2.2 On Input (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software)	Partially supports	Most input changes do not cause unexpected context changes. A few switch controls trigger immediate state updates that are essential to functionality.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help and support resources are consistently available in the same location and identified using consistent labeling across the product.
<u>3.3.1 Error Identification (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Input errors are identified using text in addition to color, and error messages are programmatically associated with the relevant fields.
<u>3.3.2 Labels or Instructions (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	All form fields and interactive controls include visible labels or instructions that describe their purpose. Labels are programmatically associated with input fields.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The product does not require users to re-enter information that has already been provided or can be retained automatically, except where necessary for security or confirmation.
<u>4.1.2 Name, Role, Value (Level A 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All interactive elements expose appropriate name, role, and state information to assistive technologies using native HTML semantics and ARIA attributes.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.4 (Web)	Not applicable	The product does not include any live audio or video content that would require live captioning.

Criteria	Conformance Level	Remarks and Explanations
10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.5 Audio Description (Prerecorded) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	The product does not include prerecorded video content requiring audio description. Any external tutorial or marketing videos are outside the product's scope.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The product does not restrict its view or functionality to a specific display orientation. Content and features adapt to both portrait and landscape modes.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Input fields that collect user data use appropriate HTML types and autocomplete attributes to identify their purpose to assistive technologies and browsers.
<u>1.4.3 Contrast (Minimum) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The default color scheme of the web application contains multiple instances where the contrast ratio for text elements is below the required 4.5:1 ratio (e.g., buttons, metadata labels, and separators on search pages). However, the termFinder application is fully customizable by the administrator, including logos and branding colors. Therefore, the administrator can select a color scheme that meets or exceeds the WCAG 2.2 AA minimum contrast requirements.
<u>1.4.4 Resize text (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Supports	Text can be resized up to 200 percent without loss of content or functionality, and without requiring the use of assistive technology.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.4.5 Images of Text (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Text is presented using actual text rather than images. Exceptions are limited to essential branding graphics, such as logos.
<u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Content reflows into a single column at a viewport width equivalent to 320 CSS pixels (which corresponds to 400% zoom on a standard desktop screen) without requiring horizontal scrolling to view content or functionality.
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Partially supports	Some interactive components, such as the borders of text input fields and certain icons, may not meet the required 3:1 contrast ratio against the adjacent

Criteria	Conformance Level	Remarks and Explanations
9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		background, similar to the text contrast issues found in 1.4.3. However, the administrator can apply custom branding colors through the customization features to ensure the required 3:1 contrast ratio is achieved for non-textual elements.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The functionality and content of the TermFinder web application are maintained and readable when a user overrides the default text spacing styles to the required metric values without overlapping or losing information.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product displays brief tooltip content on hover. Tooltips are non-obtrusive, disappear when focus or pointer moves away, and do not interfere with other interface elements.
2.4.5 Multiple Ways (Level AA 2.0, 2.1, and 2.2) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web)	Supports	Users can access main functions and views through multiple navigation paths, such as menus, links, and search or filtering listings. The product provides

Criteria	Conformance Level	Remarks and Explanations
10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		consistent and predictable navigation options throughout the interface.
<u>2.4.6 Headings and Labels (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Headings and labels are descriptive, clearly defining the topic or purpose of the sections and form controls they relate to. As this is a streamlined web application, the classic multi-level document heading structure is not applicable; instead, the focus is on clearly labeled form controls (search fields, input forms) and main section titles, all of which are correctly associated and descriptive.
<u>2.4.7 Focus Visible (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Partially supports	Most interactive elements provide a visible focus indicator when navigated via keyboard.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Focus indicators are generally visible and not obscured by other content. Some overlapping UI elements, such as modals or floating panels, may partially cover focused components.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not include any functionality that requires dragging movements. All interactions are performed using clicks, keyboard input, or standard selection methods.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Most interactive elements meet or exceed the 24x24 px minimum target size.
3.1.2 Language of Parts (Level AA 2.0, 2.1, and 2.2) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The page-level language is correctly identified. Content displayed in a language other than the interface language carries its own lang attribute: term base entries are marked with the source and target language they are stored in, so assistive technologies announce them using the correct pronunciation rules. Proper names and user-supplied identifiers fall under the exceptions defined by the criterion.
3.2.3 Consistent Navigation (Level AA 2.0, 2.1, and 2.2) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply	Supports	Navigation elements and interface structure are presented in a consistent order and position across the product, allowing users to predict and locate features easily.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
<u>3.2.4 Consistent Identification (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Identical functions and components are labeled and identified consistently across the product. Terminology and icons follow established UX writing and design system standards to ensure uniform user experience.
<u>3.3.3 Error Suggestion (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Supports	When input errors are detected, clear text descriptions and correction suggestions are provided whenever possible. Error messages are specific and guide users on how to resolve the issue.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<u>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA 2.0, 2.1, and 2.2)</u> Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	The application is a terminology search and suggestion tool. The user interface does not allow users to perform critical operations that result in legal commitments, financial transactions, or the permanent modification or deletion of user-controlled data.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Authentication does not rely on cognitive functions such as memorization, recognition, or puzzles. Standard username and password fields are compatible with password managers and support copy/paste operations.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Status messages, such as search results (e.g., number of terms found), system warnings, and successful form submissions on the Suggestion page, are programmatically determined and conveyed to the user without receiving focus, utilizing ARIA live regions or equivalent methods.

Table 3: Success Criteria, Level AAA

The product is evaluated for WCAG 2.2 Level AA conformance. AAA criteria are out of current project scope.

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	The product is operable with screen readers and keyboard navigation. Most core interactions are accessible non-visually.
302.2 With Limited Vision	Partially supports	The interface supports browser zoom, large font scaling, and high-contrast viewing. Contrast and focus visibility improvements are ongoing to better support users with low vision.
302.3 Without Perception of Color	Supports	The product does not rely on color alone to convey meaning, and status indicators include text or icons.
302.4 Without Hearing	Not applicable	The product does not include audio-dependent functionality. All information is presented visually.
302.5 With Limited Hearing	Not applicable	The product contains audio content. All important information is available visually.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Not applicable	Speech input is not required. All interactions can be performed with keyboard, mouse, or assistive technologies.
302.7 With Limited Manipulation	Partially supports	The product supports full keyboard navigation and does not require complex pointer movements. Some smaller interaction targets and custom controls are being optimized for easier motor access.
302.8 With Limited Reach and Strength	Partially supports	The interface is navigable by keyboard and does not require extended reach or force. Some components are being refined to reduce reliance on precise pointer movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product uses clear UI language and consistent patterns. Some workflows remain complex and may require additional simplification or guidance for users with cognitive or learning limitations.

Chapter 4: [Hardware](#)

The product is a web-based software with no hardware components.

Chapter 5: [Software](#)

The product is a web-based software. Chapter 5 criteria is apply only to platform and desktop applications.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	TermFinder is a simple web application that relies on standard browser functions and does not include documentation for specialized, dedicated accessibility or compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The product does not provide non-electronic (printed) support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially supports	TermFinder is a simple web application that relies on standard browser functions and does not include documentation for specialized, dedicated accessibility or compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate different communication needs through accessible

Criteria	Conformance Level	Remarks and Explanations
		electronic channels, including email and the online support portal.

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Clause [4: Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	The product supports use with assistive technologies such as screen readers and keyboard-only navigation. Some custom components, including the collapsible metadata panels and their toggle controls, as well as modal dialogs and floating panels, may require further improvements for full non-visual operation.
4.2.2 Usage with limited vision	Partially supports	The product supports browser zoom and provides generally sufficient visual contrast and focus indication. Some custom components may require further visual refinements to ensure optimal use for users with limited vision.
4.2.3 Usage without perception of colour	Supports	The product does not rely on colour alone to convey information. Status indicators, actions, and interface elements include text labels or icons that make them understandable without colour perception.
4.2.4 Usage without hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.
4.2.5 Usage with limited hearing	Not applicable	The product does not provide audio content or audio-dependent functionality.

4.2.6 Usage with no or limited vocal capability	Not applicable	The product does not require speech input for any functionality.
4.2.7 Usage with limited manipulation or strength	Partially supports	The product supports keyboard operation and does not require complex pointer manipulation. Some interface elements may benefit from larger targets or improved keyboard access for users with limited dexterity.
4.2.8 Usage with limited reach	Partially supports	The product supports keyboard navigation and does not require large pointer movements. Some custom components may need further refinement to ensure full operability for users with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include flashing content or animations that could trigger photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Supports	The product provides consistent layouts, clear labels, and predictable interactions. Some workflows involve complex information and may require additional simplification for users with cognitive or learning limitations.
4.2.11 Privacy	Supports	The product does not require disclosure of personal information through inaccessible or non-private means. Users can operate the product privately using standard input methods and assistive technologies.

Clause [5: Generic Requirements](#)

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product does not provide audio output.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not deliver audio or speech output.
5.1.3.3 Auditory output correlation	Not applicable	The product does not provide auditory output.
5.1.3.4 Speech output user control	Not applicable	The product does not provide speech output.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not provide speech output.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not provide speech output.
5.1.3.7 Speech output for video information	Not applicable	The product does not provide speech output.
5.1.3.8 Masked entry	Not applicable	The product does not use masked entry with audio feedback.
5.1.3.9 Private access to personal data	Not applicable	The product does not output personal data via audio.
5.1.3.10 Non-interfering audio output	Not applicable	The product does not provide audio output.
5.1.3.11 Private listening volume	Not applicable	The product does not include audio playback.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.12 Speaker volume	Not applicable	The product does not include audio playback.
5.1.3.13 Volume reset	Not applicable	The product does not include audio playback.
5.1.3.14 Spoken languages	Not applicable	The product does not include audio playback.
5.1.3.15 Non-visual error identification	Not applicable	The product does not provide auditory error messages.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not generate audio-based transactional outputs.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not a closed system and supports browser-level text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not include auditory information requiring visual alternatives.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is a web application and does not operate as closed functionality.
5.1.7 Access without speech	Not applicable	The product does not use or require speech input.
5.2 Activation of accessibility features	Not applicable	Accessibility features are activated at the operating system or browser level, not by the product.
5.3 Biometrics	Not applicable	The product does not implement biometric authentication.
5.4 Preservation of accessibility information during conversion	Partially supports	The product generally preserves structural and accessibility-related information during file conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product is a web application and does not include physically operable parts.

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility	Not applicable	The product does not include physically operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not include physical controls requiring tactile or auditory status feedback.
5.6.2 Visual status	Not applicable	The product does not include physically operable parts that require visual status indicators.
5.7 Key repeat	Not applicable	Key repeat is controlled by the operating system, not by the product.
5.8 Double-strike key acceptance	Not applicable	Double-strike key behavior is controlled by the operating system, not by the product.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous activation of physical controls.

Clause [6: ICT with Two-Way Voice Communication](#)

The product doesn't provide two-way voice communication.

Clause [7: ICT with Video Capabilities](#)

The product doesn't provide video capabilities.

Clause [8: Hardware](#)

The product is a web-based software with no hardware components.

Clause [9: Web](#) (see [WCAG 2.x section](#))

See WCAG 2.x section for web accessibility criteria.

Clause [10: Non-Web Documents](#)

The product is a web-based software. All content is evaluated as web content under WCAG 2.2.

Clause [11: Software](#)

The product is a web-based software. Clause 11 apply only to platform software and desktop applications.

Clause [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Information about accessibility features and assistive technology compatibility is available through documentation and support channels.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Support services can provide information about the product’s accessibility features and assistive technology compatibility.
12.2.3 Effective communication	Supports	Support services provide accessible electronic communication channels suitable for users with diverse communication needs.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

The product doesn't provide relay or emergency service access.

Legal disclaimer

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